

**Mission** of the committee is to improve networking of primarily senior alums and interested parties through promoting and recommending service projects which benefit alumni and the communities in which they live.

**Strategies** include:

1. Evaluate/determine if there is value in categorizing NDSA offerings into Initiatives and Programs. Decide what if any, should be the specific ND focus.<sup>21</sup>. Help alums, 55 and over, be productive by making it easy for them to participate in service projects.
2. Serve as an idea bank for potential projects.
3. Ascertain the degree of interest of alums and their potential service customers.
4. Identify what level of support will be necessary for each area of activity to make it easier for alums to effectively engage them in the activity.
5. Evaluate/determine NDSA's follow-up responsibilities for initiatives released to clubs.

**Measures:**

1. Number of clubs who support and/ or participate in the various activities
2. Number of alums and others who “ “ “
3. Number of alums who are served by the service activity.
4. Senior alums satisfaction with the materials and support provided by the senior alumni board to initiate and carry out the activity.
5. Non-numeric measures? (“most important measures are unknown and unknowable” – W Edwards Deming)

**Annual Review (A review at each of three regular meetings rolled up to annual review):**

**God Country Notre Dame:**

1. Number of clubs involved has increased to.
  - 1a. Number of club members involved.
2. Number of veterans visited...
3. Number of visits conducted during last reporting period and year to date.
4. Improvement opportunities:
  - a) Develop communication success stories
  - b) Expand to additional clubs through presentations at the Senate and Reunion.
  - c) Other

**Hospital program:**

1. Secured legal clearance from the University

- 1a. Number of patients served has more than doubles from 7 to 16 over the time frame of
2. Over 50 clubs have begun and it is expected we will reach our goal of 90 by the end of calendar year if not sooner. (Need to break out emergency room vs. other parts of the program)
- 2a. Committee is developing measurement system, Logo, joint NDSA and AA releases to club presidents and NDSA reps.
3. Communication is expanding to ND magazine, observer, electronic media, etc.
4. Improvement opportunities:
  - a) Get more people to use the service through 800 # (may be able to use alumni office one, will explore use of security on off hours to answer limited calls), publicity, cards (will supply cost in final version of this report), promotion at senate and reunion
  - b) Develop 800 #, data base of which communities are in which club and develop use of new Irish On Line
  - c) Clarify the role of the club president and volunteers in communicating when there is a patient requesting help.
  - d) Need to give clubs help and guidance in getting set up with local hospitals which can be very bureaucratic. A possible liaison with 1000+ physicians belonging to the Tom Dooley program may be helpful)

#### PACE program.

1. Prostate cancer is a big deal for our age group.
2. Improvement activities:
  - a. We have not been successful in engaging most clubs or most alums
  - b. Find new strategies or agree this is someone else's responsibility. Is anyone really doing a good job at this? It is critically important!

#### TAP program

1. This is being carried out by numerous organizations (declare success?)
2. This is a pre-internet program with many other organizations carrying out the same service (AARP, Churches, K of C)
3. Clubs involved 3,2, 1 years ago, growth rate?
4. Improvement opportunities:
  - a. Focus on other areas.

#### Diocesan Program

1. Well thought of , good fit with ND
2. Need more publicity of successes and options
3. Need directors to give Mike Squyers a report on visits to dioceses to help keep info on this initiative fresh. Directors need to read results of other visits prior to their visit.

4. Evaluation
  - a. Need more coaching from George Koch

#### Corporate Volunteers

1. A lot of financial and product benefit to the non-profit involved, not much to ND.
2. b
3. Evaluation
  - a. IBM has sold PC group and may be pulling out

#### Student Mentoring

1. Great program, lots of potential
2. Need to coordinate activity with the alumni schools representative. They have the contacts.
3. Evaluation
  - a) Not known by enough people
  - b) Need more write-ups
  - c) Monitor growth rate

#### Starting New programs criteria:

1. Is of interest to alums and their communities
2. Level of difficulty is within reach of NDSA, clubs and/or senior alums
3. fits our mission
4. We can provide adequate examples and/or guidance.